

W.H. Rape, Jr.
Chief Deputy

Major Tommy Jackson
Chief Administrator

Major Alan Everidge
Jail Administrator

Captain Ricky Harlowe
911 Emergency Services

Cullen Talton
Sheriff, Houston County
202 CARL VINSON PKWY
WARNER ROBINS, GEORGIA 31088
478-542-2125 • FAX 478-328-1544

Captain Ronnie Harlowe
Patrol/Traffic Division

Captain Jon Holland
Investigation Division

Captain M.J. Stokes
Warrants/Civil Division

Captain Randy Banks
Juvenile Division

ARE YOU OK?

**TELEPHONE REASSURANCE PROGRAM FOR
HOUSTON COUNTY RESIDENTS**

The “ARE YOU OK?” program is designed to check on the welfare of Houston County’s senior, disabled and/or homebound citizens. The program is for those citizens who might face medical emergencies in their homes and do not have close friends or relatives to check on them each day. “ARE YOU OK?” utilizes computer technology to contact these citizens daily by telephone. The program is provided as a public service by the Houston County 911 agency and is offered free of charge. For further information, contact the Houston County 911 Office at (478)542-9911 or (478)542-2000.

MEMBERS OF PROGRAM: Members of the program must live within the limits of Houston County and fit one of the following categories:

1. Over the age of 55, living alone, with no close relative or friends to check on their daily welfare.
2. Married and both partners are over the age of 60 years and no close relatives or friends to check on their welfare daily.
3. Any age, living alone, with a disability that inhibits the mobility of the individual and no close relatives or friends to check on the individual daily.
4. Other individuals with unusual medical or social circumstances may apply and will be considered on a case-by-case basis.

All members of the program will be expected to follow the guidelines in this handout. Failure to do so may result in the member being removed from the program.

GUIDELINES FOR MEMBERS:

1. Phone calls are made 7 days a week. You select the hour that you wish to be called. Once you select a time to be called you must be home to receive the call.
2. The "R.U.O.K.?" system works based on if the phone is answered or not. If the phone is answered, and the specified number key is pressed, the computer assumes that everything is all right and no further action is taken.
3. If you do not answer the phone, or do not acknowledge by pressing the number specified in the message, a Police Officer or one of your listed key holders will be notified and sent to your home to check on you.
4. If your named Key Holder is unavailable a Police Officer WILL USE FORCE to enter your home. The officer will use the least amount of force necessary to gain entry. By signing up for the RUOK program and receiving calls you agree to allow forced entry without compensation by the entering agency.
5. If you know that you will not be home for your call or you will be away from home for an extended period of time please call (478) 542-9911 and advise them that you will not be home to receive your call and that everything is OK.
6. If you do not receive your phone call, please contact the Houston County 911 Communications Center and advise. It is possible that there could be a malfunction with our computer.

VACATIONS and TEMPORARY CANCELLATIONS: If you are leaving on a vacation, are hospitalized or will be away from your home for a few days:

- Call (478) 542-9911
- Advise you will be away from home for an extended period of time
- You will be asked for the dates that you will be gone and when you will return.
- This information will be entered into the computer and the calls will be cancelled until you return.

FALSE ALERTS: Remember that you selected the time of your daily phone call and agreed to be at home. If there is no answer at your home, or the phone is busy for more than one hour, the "R.U.O.K.?" computer will issue an ALERT that will result in a key holder or Law Enforcement Official being sent out to your home.

It is very important to understand that "R.U.O.K.?" is not intended to take the place of any other service which a member is now using.

Are You OK? Field Interview Form

Phone Number: () - Cell Home	Date Enrolled: / /	Date of Birth: / /	Time to Call: : am : pm	Answering Machine: Yes No	ID Number/CODE:
--	--------------------------------	--------------------------------	--	---------------------------------------	-----------------

Subscriber Name and Address:

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

Doctor and Clergy:

 Doctors Name

 Doctor's Phone Number

 Clergy's Name

 Clergy's Phone Number

In Case of Emergency, Notify:

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

Next of Kin:

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

Keyholders:

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

 First Name Middle Name Last Name

 Street Address

 City State Zip

 Phone Number Cell Phone Number

Key on Premise? Yes No	Location:
------------------------------------	-----------

Pets? Yes No	Type and Location:
--------------------------	--------------------

Live Alone? Yes No	Co-Residents:
--------------------------------	---------------

Vehicle on-scene? Yes No	Vehicle Year Make, Model, Color, Tag Number:
--------------------------------------	--

Medical History

Able to walk? Yes No	List Physical Impairments:
----------------------------------	----------------------------

Remarks

Date Entered and Initials:	Letter Mailed and Initials:	Date Removed and Initials:
-----------------------------------	------------------------------------	-----------------------------------